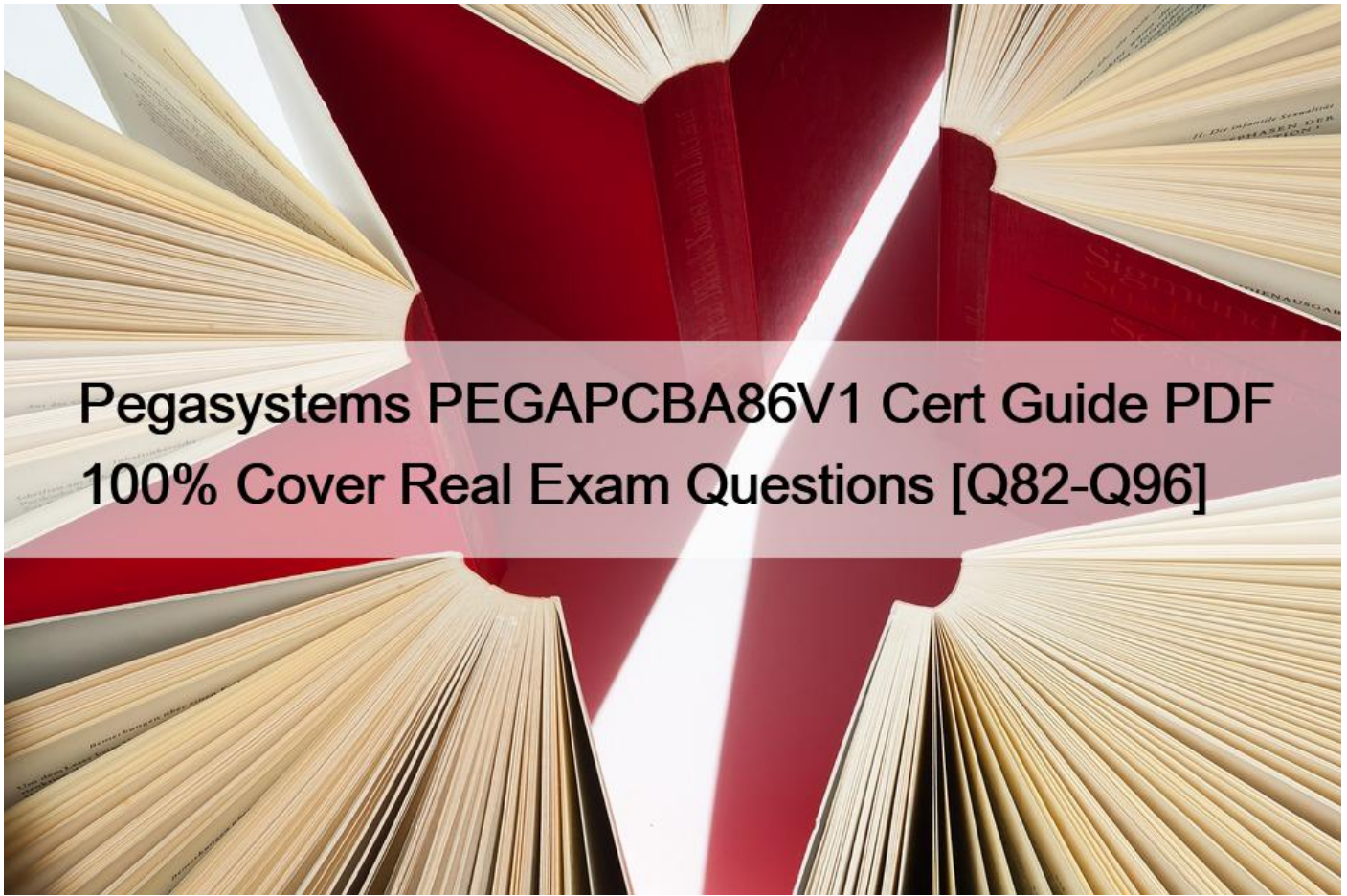


Pegasystems PEGAPCBA86V1 Cert Guide PDF 100% Cover Real Exam Questions [Q82-Q96]



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NO.82 You configure a service level to adjust assignment urgency to 100 when the goal interval lapses. How does the assignment urgency impact the deadlineinterval?

- * Urgency value remains at 100, but other service level processing continues.
- * Service level processing is halted until the assignment is completed.
- * The user is notified that the maximum urgency value has been reached.
- * Urgencyvalue continues to increment as configured.

NO.83 Which of the following are true about validating user input? (Choose Two)

- * Validate rules allow us to compare conditions however they must be referenced in order to work.
- * Validate rules allow us to record an expected relationship between properties and have the system manage them
- * Edit Validate rules allow us to record an expected relationship between properties and have the system manage them
- * Edit Validate allow us to compare input values with an exact pattern using a Java statement

NO.84 A purchase request case is created by an employee. After submitting, the case is assigned to the manager for review. If

approved, the case is assigned to the Accounts Payable department where an agent will review and, pending audit, will approve payment.

To determine what type of routing to apply to each assignment, what question do you ask yourself?

Response:

- * Is any special correspondence needed?
- * Can the work be delegated to other users?
- * How long does the work take to complete?
- * Who should do the work?

NO.85 You are configuring an accident claim case for an automobile insurance company with two child cases as illustrated.



How do you suspend the parent case processing until the child cases are resolved?

- * Add an approval step to each of the child cases to resolve the cases.
- * Add await step to the parent case pausing the parent case until the child cases resolve.
- * Add a service level agreement to resolve the child cases within 90 days.
- * Add a 30-day wait to the parent case to allow time for the child cases to resolve.

NO.86 You configure a service level to adjust assignment urgency to 100 when the goal interval lapses. How does the assignment urgency impact the deadline and passed intervals?

Response:

- * The user is notified that the maximum urgency value has been reached.
- * Urgency value remains at 100, but other service level processing continues.
- * Urgency value continues to increment as configured.
- * Service level processing is halted until the assignment is completed.

NO.87 In an insurance application, a claim case records the items of loss. Given the property reference Item Of Loss(1).Description, itemOfLoss is a _____.

Response:

- * Value list
- * Single value
- * Page list
- * Page

NO.88 An application allows employees to submit expense reports on a weekly basis. Expense reports must be approved by both employee's manager and audited by finance. The tasks may be completed in any order, but both must be approved for payment to be made. How do you configure the approvals in the application (Choose One)

- * Configure cascading approval process based on user reporting structure
- * Configure a case-wide optional process for each approval process
- * Configure parallel processes for each set of required steps
- * Configure cascading approval process based on an authority matrix

NO.89 Which option represents the relationship between mixins, controls and formats ?

- * A control specifies a format which uses a mixin
- * A format uses a mixin that defines a control
- * A mixin specifies a control which defines a format
- * A control specifies a mixin which defines a format

NO.90 You have a requirement to add a bank checking account number field to a view. Routing numbers must contain nine digits. How would you configure the field to support this requirement? (Choose One)

- * Use an edit validate rule that validates the routing number pattern.
- * Use a decimal property type and make the field required.
- * Set the minimum and maximum values to 9 in a text field.
- * In an edit validate rule, configure a function to test for a routing number pattern.

NO.91 Choose two use cases that require the configuration of conditional paths within the case type.

(Choose Two)

Response:

- * A catering booking application requires customers to enter information about expected party size, event date, and event time. When customers submit the information, the catering company sends a confirmation email.
- * An application requires customers to specify the type of request from a drop-down list. The request routes to the appropriate department work queue. A user with access to the work queue processes the case through fulfillment.
- * A shopping application requires a guest to fill out payment information. A user who enters a membership number skips the payment information step.
- * A scholarship eligibility application requires students to enter standardized test scores. Students with qualifying test scores can schedule an interview. Students without qualifying test scores receive a rejection email.

NO.92 Select two benefits of adopting a rule delegation strategy.

(Choose Two)

Response:

- * Adopting a delegation strategy can help deliver applications more quickly by incorporating business users in the development process.
- * Adopting a rule delegation strategy enables business users and architects to focus on their specific tasks related to application development and maintenance.
- * Adopting a rule delegation strategy can help improve the business's ability to adapt to changing business conditions.
- * Adopting a delegation strategy enables architects to limit the availability of application changes to specific users and access groups to manage application updates.

NO.93 User A should have application permissions that are identical to User B's permissions. Unlike User B, User A lacks access to the My Cases page.

How do you grant access to the My Cases page for User A?

- * Add the My Cases page to the User A profile.

- * Add the My Cases pageto the User A role.
- * Update the User A account to access the same portal as User
- * Update User A to the same role as User B.

NO.94 When defining a new case type, the best course of action is to:

Response:

- * Identify steps and their processes, then add stages to reference the steps
- * Identify processes, then steps, and then stages
- * Identify stages, then add steps, and then define processes
- * Identify processes, then add stages, and then add steps

NO.95 How does assignment routing improve efficiency ?

- * By assigning work to the currently available party
- * By assigning work to the most appropriate parties
- * By assigning work to the most senior party in a work group
- * By assigning work to the party in the appropriate time zone

NO.96 A bank wants to allow customers to deposit checks through their mobile phones. The check amount, bank routing number, and payer account number are scanned and sent to a check clearinghouse for processing.

Select each description on the left and drag it to the appropriate Three Pillars element on the right.

Description	Answer Area	Three Pillars Element						
Mobile	<table border="1"> <thead> <tr> <th>Description</th> </tr> </thead> <tbody> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> <tr><td> </td></tr> </tbody> </table>	Description						Microjourney
Description								
Check clearinghouse	Persona							
A customer can deposit check through their mobile phone	Channel							
Customer	Data							
Payer account number	Interface							

Description	Answer Area	Three Pillars Element						
Mobile	<table border="1"> <thead> <tr> <th>Description</th> </tr> </thead> <tbody> <tr> <td>Check clearinghouse</td> </tr> <tr> <td>Customer</td> </tr> <tr> <td>A customer can deposit check through their mobile phone</td> </tr> <tr> <td>Mobile</td> </tr> <tr> <td>Payer account number</td> </tr> </tbody> </table>	Description	Check clearinghouse	Customer	A customer can deposit check through their mobile phone	Mobile	Payer account number	Microjourney
Description								
Check clearinghouse								
Customer								
A customer can deposit check through their mobile phone								
Mobile								
Payer account number								
Check clearinghouse	Persona							
A customer can deposit check through their mobile phone	Channel							
Customer	Data							
Payer account number	Interface							

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