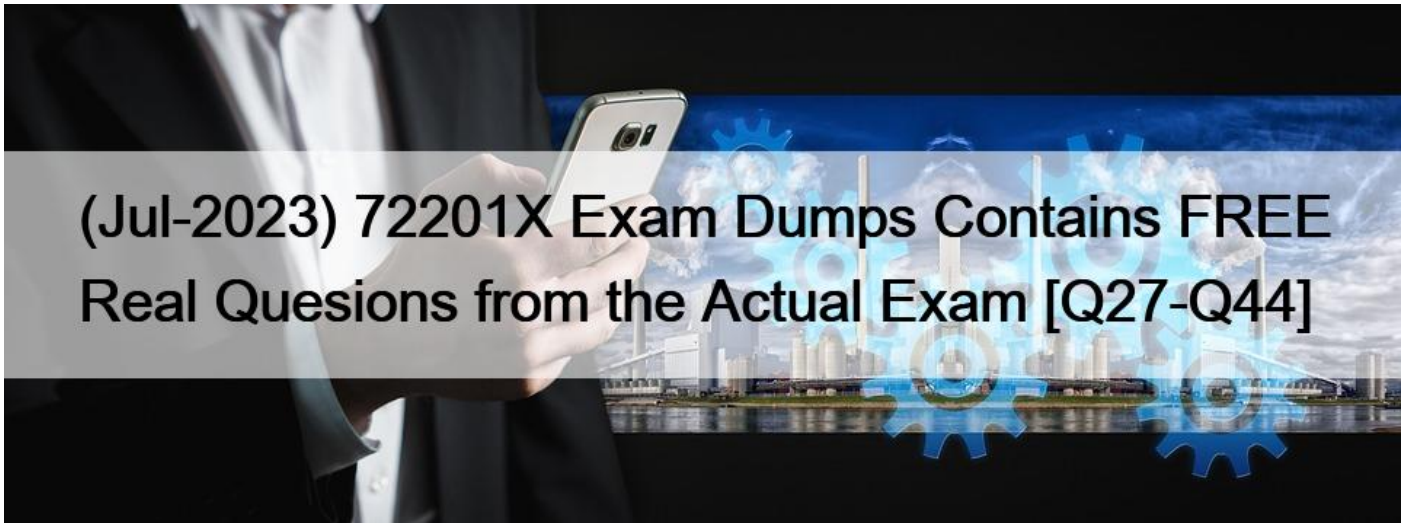


## (Jul-2023) 72201X Exam Dumps Contains FREE Real Questions from the Actual Exam [Q27-Q44]



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**NO.27** A customer called Avaya Support stating that shortly after some maintenance work was done, they cannot make or receive calls.

Which command in Avaya Aura Communication Manager (CM) can the administrator execute, to determine if the links to the H.248 Gateways are up?

- \* Trace trunk x
- \* Status signaling group x
- \* Status health
- \* Status media-gateways

**NO.28** After an Avaya Aura Communication Manager (CM) upgrade, a customer reported that their SIP telephones were unable to login. What could be the reason for this issue?

- \* The telephones were not upgraded.
- \* The licensing specification provided was inaccurate.
- \* Third-party equipment and software were not tested.
- \* The version installed was not compatible with existing versions.

**NO.29** How can you view the entire contents of the current Avaya Aura@ Communication Manager (CM) call processing log file, specifically for a certain date range?

- \* By using the CM SAT to enter the list callp log all commands
- \* By using the Linux cd to /var/log/Avaya and cat ecs.log commands
- \* By using the Linux cd to /var/log/esc and ls -l commands to find current <log filename>; cat <log file name>
- \* By using the CM SAT to enter the display callproc log all command
- \* By using the Linux cd to /var/log/Avaya and cat callproc.log commands
- \* By using the Linux command grep to filter the log file contents based on a specific date range

**NO.30** Which statement about H.323 endpoint to SIP Avaya SIP Telephone (AST) endpoint routing is true?

- \* Avaya Aura Communication Manager does feature processing for both endpoints.
- \* Avaya Aura Communication Manager does feature processing for H.323 endpoint only.
- \* Avaya Aura Communication Manager does feature processing for SIP endpoint only.
- \* Avaya Aura Communication Manager does not do feature processing for any endpoint in this scenario.

**NO.31** What is the function of a Virtual Network Region?

- \* It allows one Network Region to temporarily use bandwidth allocated to another Network Region if it runs out of bandwidth.
- \* It makes DSP resources available in other Network Regions.
- \* It allows Inter-Gateway Alternate Routing (IGAR).
- \* It prevents oversubscription of WAN links for interconnecting Network Regions with different bandwidth limitations.
- \* It enables the use of different codecs between Network Regions.

**NO.32** How can you obtain a list of Avaya Aura Communication Manager (CM) alarms that have been raised today, including previous alarms that are no longer active using CM SAT?

- \* Execute the display alarms previous command and hit F3.
- \* Execute the display alarms command, then change the Previous field from N to Y and hit F3.
- \* Execute the display alarms command, then change the Resolved field from N to Y and then hit F3.
- \* Execute the display alarms command, then change the Historical field from N to Y and hit F3.
- \* Execute the display alarms active command and hit F3.

**NO.33** Several remote workers have noticed that their feature buttons are not working. After running traceSM, the administrator did not see any PPM Responses coming from the Avaya Aura Session Manager (SM).

How would your remote workers normally download their PPM data?

- \* PPM is downloaded to the remote worker telephone from CM.
- \* PPM is downloaded to the remote worker telephone from Avaya Aura System Manager (SMGR).
- \* PPM is downloaded to Avaya Aura Session Manager (SM) form CM.
- \* PPM is downloaded to the remote worker telephone from Avaya Aura Session Manager (SM) via Avaya Session Border Controller for Enterprise (SBCE).

**NO.34** In the Avaya Aura Core, which two modes can Communication Manager be deployed in?

- \* Call Server
- \* Hybrid Server
- \* Evolution Server
- \* Communication Server
- \* Feature Server
- \* None of the above

**NO.35** A remote worker using the Avaya Equinox on the smart mobile telephone obtains a private IP address delivered from the corporate network over WiFi when in range of the wireless hotspot. When the remote worker is out of range of the corporate WiFi it obtains a Public IP address via the 3G/4G mobile Service Provider.

When roaming from the public network to the corporate private network and vice versa, which strategy prevents the user from having to change the SIP Proxy Server address in the smartphone?

- \* Virtual Private Network (VPN)
- \* Split Horizon DNS with FQDN
- \* Avaya Session Border Controller for Enterprise (SBCE) public IP-address
- \* Network Address Translation (NAT)

**NO.36** Avaya support is monitoring a Communication Manager that is going down several times per day. They discover a software error that keeps triggering an auto restart.

Which Communication Manager command can be used to determine the root cause?

- \* display restart all
- \* display reset 4 all
- \* display initcauses
- \* display interchangestatus

**NO.37** Which two statements are true regarding Full and Half call model processing in Avaya systems?

- \* Avaya Aura Session Manager (SM) always performs Half call model processing.
- \* Avaya Aura Communication Manager (CM) configured as a Feature Server performs Full call model processing.
- \* Avaya Aura Communication Manager (CM) configured as an Evolution Server performs Full call model processing.
- \* Avaya Aura Session Manager (SM) always performs Full call model processing.
- \* Avaya Aura System Manager (SMGR) performs Full call model processing.

**NO.38** Which screen in the Avaya Aura Media Server will display the Media Server's Service Status and Operational State?

- \* Server State
- \* Cluster Status
- \* Element Status
- \* Monitoring

**NO.39** You are configuring Shared Bandwidth Management for Call Admission Control (CAC) between Communication Manager (CM) and Session Manager (SM).

Which three tasks must you perform to achieve this? (Choose three.)

- \* Specify the shared bandwidth limit on the Communication Manager (SIP) Entity screen
- \* Create Network Region Groups (NRG) in Communication Manager
- \* Create Locations in Session Manager
- \* Create a Bandwidth Share Group in SM
- \* Match the Network Region used for the SIP users with the Domain in SM
- \* Configure SIP authentication between CM and SM

**NO.40** What happens if Session Manager cannot find a matching SIP Communication Profile for a user in its SIP registry when that user tries to make a SIP call?

- \* The call is sent to Communication Manager to check if the number dialed exists in CM's call routing tables.
- \* The caller receives a busy tone.
- \* Network Routing Policy (NRP) is consulted for further routing instructions.
- \* The call is routed to voicemail to check if the extension is associated with a mailbox.
- \* Session Manager attempts to create a new SIP Communication Profile for the user.

**NO.41** Refer to the Exhibit.

## Call Flow for SIP to H.323 Routing



When a SIP user calls an H.323 user, at which phase does Avaya Aura Communication Manager (CM) handle the call processing for each endpoint?

- \* Both endpoints in the originating phase.
- \* H.323 endpoint in the originating phase, SIP endpoint in the terminating phase.
- \* SIP endpoint in the originating phase, H.323 endpoint in the terminating phase.
- \* Both endpoints in the terminating phase.

**NO.42** Which three statements about media processing resources (DSPs) are true? (Choose three.)

- \* If a direct media path cannot be established between two IP endpoints the call will fail from release 7.0.
- \* Two-party calls originated by SIP stations or trunks, and terminated by H.323 trunks, media gateways, or other vendors' H.323 stations, will typically shuffle if Communications Manager (CM) is configured to do so.
- \* H.323-H.323 two-party calls will always shuffle to establish a direct media path if Communications Manager (CM) is configured to do so.
- \* Two-party calls originated by H.323 stations, trunks, or media gateways, and terminated by SIP stations or trunks, cannot shuffle.
- \* SIP-SIP two-party calls will always use SIP Direct Media if Communication Manager (CM) is configured to do so.

**NO.43** A customer reports that when they make a call from an H.323 endpoint at the Main office to an H.323 telephone at the Branch office across the WAN, the call fails due to codec mismatch. Which five Avaya Aura Communication Manager (CM) System Administration Terminal (SAT) forms can be used to troubleshoot this problem? (Choose five.)

- \* codec
- \* ip-network-region

- \* media-gateway
- \* ip-codec-set
- \* network-region-control
- \* ip-services
- \* ip-network-map

**NO.44** During Installation, through the exchange of security certificates, between which two entities does the Trust Management Service establish trust? (Choose two.)

- \* Session Manager
- \* Identity Management
- \* System Manager
- \* Communication Manager

Avaya 72201X exam covers a range of topics, including the architecture of the Avaya Aura® Core Components, installation and configuration of the Avaya Aura® Communication Manager, and troubleshooting techniques for the Avaya Aura® Core Components. Additionally, the exam also covers the integration of Avaya Aura® Communication Manager with other Avaya products, such as Avaya Aura® Session Manager and Avaya Aura® System Manager.

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