2023 Updated Verified ITIL-Foundation dumps Q&As - 100% Pass Guaranteed [Q151-Q173

2023 Updated Verified ITIL-Foundation dumps Q&As - 100% Pass Guaranteed Provide Valid Dumps To Help You Prepare For ITIL Foundation Certification - IT Service Management Exam

ITIL-Foundation (ITIL Foundation Certification - IT Service Management) exam is a certification that validates the skills and knowledge of individuals who are interested in becoming IT service management professionals. ITIL stands for Information Technology Infrastructure Library, which is a framework for managing IT services. ITIL Foundation Certification - IT Service Management certification is globally recognized and is offered by Axelos, a joint venture between the UK government and Capita.

What is ITIL 4 Foundation JPN Exam

ITIL-4-Foundation is the certification exam that proves that one has reached an advanced level of understanding about ITIL. This certification is available to individuals who have studied ITIL for at least 90 days, have had their knowledge backed with a written test, and have attended a training session. Professional certification providers such as OCA and ExamCope offer the ITIL-4-Foundation certification to users based on their performance in the exam. Management of IT processes within different areas of IT can be achieved by individuals who possess this certification. **ITIL 4 Foundation JPN Dumps** are also available for the exam, so it is important to take this certification before starting a new job. The complete study material for ITIL-4-Foundation is available in the example. The course material is presented in a way so that can be easily understood by anyone. The course also

offers practice exams which can be taken multiple times until one is ready to take the final exam. The cost of the ITIL 4 Foundation exam is not available from the provider, so one must get this certification from a third party. Concepts of this certification exam are based on the ITIL, which is an acronym for Information Technology Infrastructure Library. Customers are the main focus of ITIL, which means that service is given to customers before anything else. The cost of the ITIL-4-Foundation exam is not available from the provider. Professionals around the world can take this exam as long as they have completed the prerequisites.

The capability of delivering comprehensive, accurate and consistent service across an entire IT organization is the main benefit of ITIL-4-Foundation. Ability to respond to different situations and improve service is also a benefit, which is derived from the standards of the framework. Plan and manage the IT organization services is another benefit of ITIL-4-Foundation. Guarantee impartial service to customers is one of the benefits. Potential risks that can be faced by users of the ITIL-4-Foundation exam are not available from the provider. Provide accurate and comprehensive services to users is one of the benefits. Products that are important to the knowledge of the ITIL-4-Foundation exam are also not available from the provider. Business cases for the ITIL-4-Foundation exam are also not available from the provider. A score of the ITIL-4-Foundation certification exam is not available from the provider. Industry collaborations that are important to know about the ITIL-4-Foundation exam are also not available from the provider.

Obtaining the ITIL Foundation Certification can be beneficial for IT professionals who want to advance their careers in IT service management. ITIL Foundation Certification - IT Service Management certification is recognized globally and can help professionals demonstrate their knowledge and expertise in ITIL concepts and principles. Additionally, the ITIL Foundation Certification is a prerequisite for higher-level ITIL certifications, such as the ITIL Intermediate and ITIL Expert certifications.

NO.151 Why is ITIL successful?
* It always guarantees cost savings
* Its practices are applicable to any IT organisation
* It makes technology architecture easy to design
* It can be fully implemented in 30 days

NO.152 Which one of the following do technology metrics measure?
* Components
* Processes
* The end-to-end service
* Customer satisfaction

NO.153 The value created by a service is defined in terms of business outcomes, customer preferences, and which other element?
* Customer assets
* Customer perceptions
* Business activity
* Business vision

NO.154 What is used to control a process?
* Inputs
* Functions
* Objectives
* Stakeholders

NO.155 What is the primary focus of business capacity management?
* Management, control and prediction of the performance, utilization and capacity of individual elements of IT technology
* Review of all capacity supplier agreements and underpinning contracts with supplier management
* Management, control and prediction of the end-to-end performance and capacity of the live, operational IT services

* Future business requirements for IT services are quantified, designed, planned and implemented in a timely fashion

NO.156 Which process has the following objective ‘Establish new or changed services into supported environments within the predicted cost, time and resource estimates’?
* Service strategy
* Service transition planning and support
* Service level management
* Change management

NO.157 Which statement about services is CORRECT?
* External services are provided to business units in the same organisation
* Internal services are provided by suppliers to the internal IT department
* External services are delivered to external customers
* Internal services are delivered to external customers

NO.158 Which is the BEST definition of a supplier?
* It is a third party responsible for supplying goods or services that are required to deliver IT services
* It is a shared services unit that is responsible for supplying goods or services that are required to deliver IT services
* It is a third party with responsibility for supplying goods or services that is agreed through an operational level agreement
* It is a mixture of internal and external parties that are responsible for providing goods and services to its customer group

NO.159 Which two processes will contribute MOST to enabling effective problem detection?
* Incident and financial management
* Change and release and deployment management
* Incident and event management
* Knowledge and service level management

NO.160 Which of the following identifies the purpose of design coordination?
* Provide a single point of control for all activities and processes within the service design stage of the lifecycle
* Ensuring all service designs have availability designed into them
* Designing of all the links between every service design process and all other processes in the service lifecycle
* Control of all supplier relationships from design right through to the production environment

NO.161 . Which is an outcome of service design?
* User training and awareness for the service is maximized
* Services and operational quality are enhanced
* Standard Services are provided quickly and efficiently across the business
* Expectations setting of all stakeholders for the services improved

NO.162 Which of the following is the best definition of IT service management?
* An internal service provider that is embedded within a business unit
* A complete set of all the documentation required to deliver world class services to customers
* Technical implementation of supporting IT infrastructure components
* The implementation and management of quality IT services that meet business needs

NO.163 An incident is proving difficult to resolve. A technician informs their manager that more resource is needed to restore the service.

What has taken place?
* A functional escalation

* A service level escalation
* An incident resolution
* A hierarchic escalation

NO.164 Which one of the following activities does application management perform?
* Defining where the vendor of an application should be located
* Ensuring that the required functionality is available to achieve the required business outcome
* Deciding who the vendor of storage devices will be
* Agreeing the service levels for the service supported by the application

NO.165 Which process works with change management to ensure only authorized components are used?
* Knowledge management
* Service portfolio management
* Service asset and configuration management
* Financial management for IT services

NO.166 What would you call the groups of people who have an interest in the activities, targets, resources and deliverables from service management?
* Employers
* Stakeholders
* Regulators
* Accreditors

NO.167 Which term describes if a service is fit for use?
* Serviceability
* Utility
* Warranty
* Availability

NO.168 Which of the following is the BEST description of a service-based service level agreement (SLA)?
* The SLA covers one service, for all the customers of that service
* The SLA covers an individual customer group for all services they use
* An SLA that covers all customers for all services
* An SLA for a service with no customers

NO.169 The consideration of value creation is a principle of which stage of the service lifecycle?
* Continual service improvement
* Service strategy
* Service design
* Service transition

NO.170 Which stage of the service lifecycle includes the scope of service retirement and transfer of services between service providers?
* Service transition
* Service level management
* Service operation.
* Service Design.

NO.171 Where are the details of core and enhancing service provided?
* The definitive media library.

* The configuration management system.
* The service portfolio.
* The service catalogue.

NO.172 What is the CORRECT definition of service management?
* A set of specialised assets for transitioning services into the live operational environment
* A set of specialised organisational capabilities for delivering value to customers in the form of services
* A group of events that meet the demand from customers for services that they receive
* A group of people that manages services to fulfil the needs of users and customers

NO.173 What is the name of the group that should review changes that must be implemented faster than the normal change process?
* Technical management
* Emergency change advisory board
* Urgent change board
* Urgent change authority

Achieve Success in Actual ITIL-Foundation Exam ITIL-Foundation Exam Dumps:
https://www.examslabs.com/ITIL/ITIL-Foundation-Certification/best-ITIL-Foundation-exam-dumps.html]