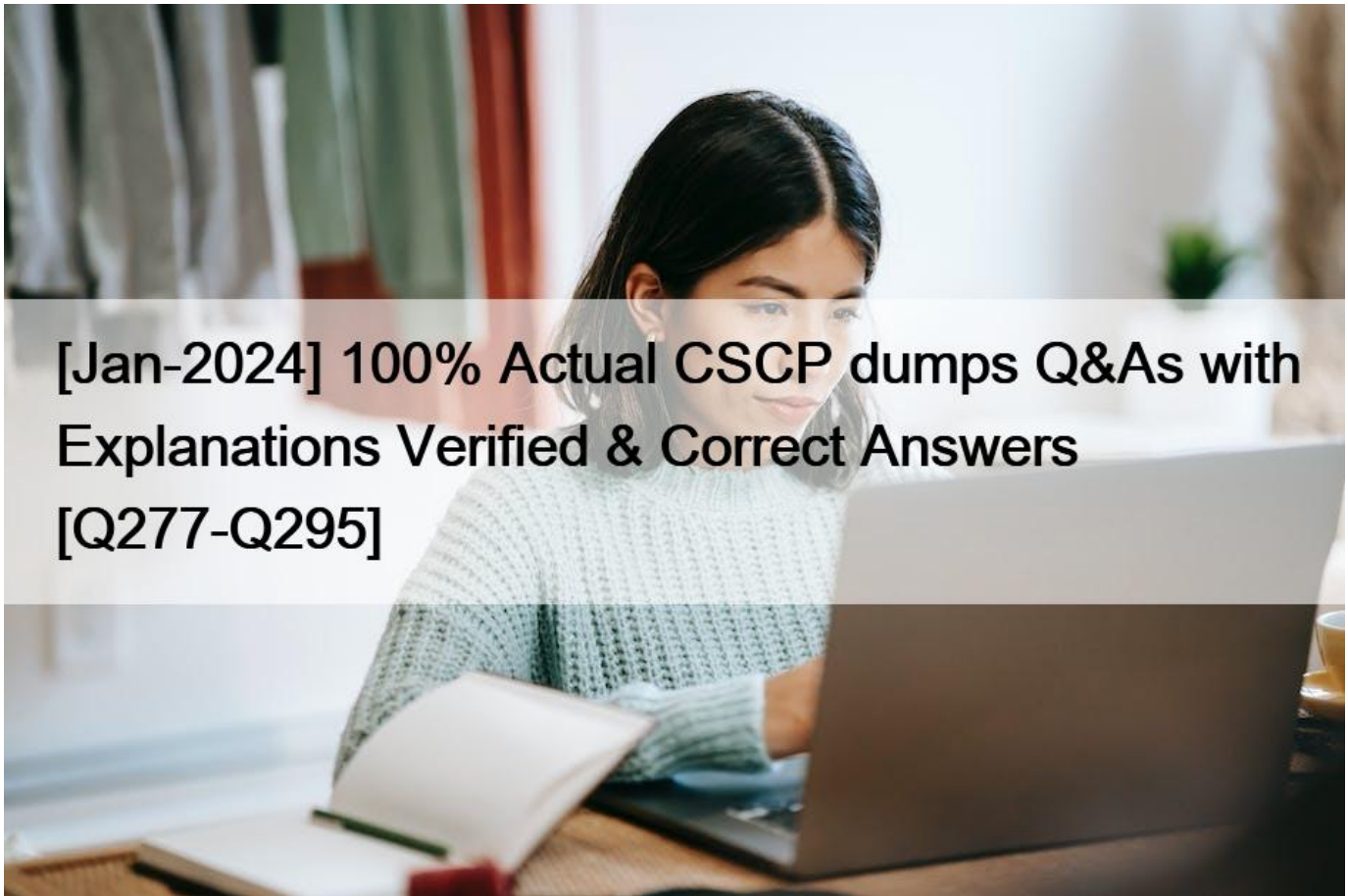


[Jan-2024 100% Actual CSCP dumps Q&As with Explanations Verified & Correct Answers [Q277-Q295]



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NO.277 A firm supplies products and services to a wide variety of industries with varying requirements for responsiveness and reliability. Many customers across these industries are not satisfied with the firm's ability to meet the lead time and on time delivery requirements. Which of the following tools is most appropriate for the firm to use to improve customer service?

- * Customer service ratio metrics
- * Market segmentation
- * Customer relationship management (CRM)
- * Supply Chain Operations Reference (SCOR)

Section: Fundamentals of Supply Chain Management

NO.278 The production scheduler for a bottleneck resource should:

- * schedule additional preventive maintenance for the resource.
- * ensure a constant queue of work waiting to be processed.
- * increase production lot sizes to increase utilization of resources.
- * implement pull signals for production of the bottleneck resource.

NO.279 Which of the following planning systems examine both independent and dependent demand items:

I. DRP

II. MPS

III. MRP

- * I
- * II
- * III
- * I and II
- * II and III

NO.280 Which of these SCM processes are critical linkages?

- * Customer Relationship Management (CRM)
- * Demand Management
- * Supplier Relationship Management (SRM)
- * I and II
- * I and III

NO.281 All of the following are used to calculate the Return on Supply Chain Fixed Assets EXCEPT:

- * supply chain revenue
- * days of payables outstanding
- * cost of goods sold
- * supply chain management costs
- * supply chain fixed assets

NO.282 In distribution requirements planning (DRP), projected on-hand inventory is equal to the prior week's on-hand inventory minus the current week's gross requirements plus:

- * planned production.
- * planned orders.
- * safety stock.
- * scheduled receipts.

NO.283 Which of the following is a technology that embeds tags in data to identify each element of the data and give it meaning?

- * XML
- * Web Services
- * HTML
- * APS

NO.284 Benchmarking a firm's performance against industry competitors is most valuable because it can reveal:

- * a competitor's manufacturing processes.
- * a firm's leadership ranking relative to industry peers.
- * which processes require improvement.
- * that no further improvement is possible.

Section: Supply Chain Strategy, Design, and Compliance

NO.285 Which of the following factors is the most appropriate measure of delivery performance for finished goods?

- * Perfect order fulfillment

- * On-time delivery
- * Load efficiency
- * Available-to-promise

NO.286 Which measure is used during the synchronization of a system?

- * efficiency
- * effectiveness
- * takt time
- * throughput time
- * utilization

NO.287 A large wholesaler formerly owned a number of delivery trucks. The wholesaler sold all of its trucks and now purchases transportation services from fleet operators. This is an example of which of the following strategies?

- * Selling and leasing back equipment.
- * Renting equipment on consignment.
- * Using a third-party logistics provider.
- * Using an owner-operator fleet.

Section: Fundamentals of Supply Chain Management

NO.288 A manufacturer of consumer packaged goods with a single plant and nine regional distribution centers is considering reducing the number of distribution centers in its system. Reducing the number of distribution centers most likely will reduce fixed warehousing and the cost of:

- * storing cycle inventory in the distribution centers.
- * storing finished-goods inventory at the manufacturing plants.
- * transportation from the distribution centers to the customer.
- * transportation from the plant to the distribution centers.

Section: Supply Chain Strategy, Design, and Compliance

Explanation

NO.289 Which of the following considerations is an important supply chain design decision?

- * Product design
- * Selecting supporting information systems
- * Identifying labor force requirements
- * Identifying training programs

NO.290 A benefit of using radio frequency identification (RFID) instead of bar coding would be:

- * lower cost
- * decreased cycle count requirements
- * the ability to read multiple items
- * the ability to locate an individual item in a warehouse

NO.291 The main benefit of a mass customization product design strategy is to:

- * sell high quantities of product to specific customer segments.
- * achieve economies of scale in purchasing components.
- * offer more product variety while keeping inventories low.
- * avoid assembly of finished products.

NO.292 What action has typically been taken over the last decade or so by members of supply chains to decrease variability in supply and demand?

- * improving quality
- * holding inventory
- * sharing information
- * shortening lead times
- * decreasing costs

NO.293 When establishing a retailer-supplier partnership, what typically happens to the float period?

- * decreases
- * increases
- * remains constant
- * initially decreases, then increases

NO.294 The most important challenge to consider when sourcing globally is:

- * the identification of sources capable of producing the materials.
- * the availability of low-cost labor and energy.
- * complying with specific import/export issues.
- * balancing the difference between piece price and total cost.

NO.295 A company plans to maximize profitability by charging more for its products at retail locations than on its website. Which of the following segmentation strategies would best support this plan?

- * Group
- * Channel
- * Regional
- * Location

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