

[Jun 21, 2024 Updates Up to 365 days On Valid Education-Cloud-Consultant Braindumps [Q90-Q104]



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Best Quality Education-Cloud-Consultant Exam Questions Salesforce Test To Gain Brilliant Result

Salesforce Education-Cloud-Consultant exam is a challenging test that requires a deep understanding of the Salesforce Education Cloud platform. Candidates must have experience in implementing student information systems, managing student data, and working with educational institutions to improve student outcomes. Education-Cloud-Consultant exam is designed to measure a candidate's ability to develop and implement solutions that meet the unique needs of educational institutions. Candidates must also possess strong communication skills, as they will be required to work closely with educational leaders to identify and address their specific needs.

Salesforce Education-Cloud-Consultant certification exam is designed for professionals who specialize in the education industry and are looking to enhance their Salesforce skills. Education-Cloud-Consultant exam validates the knowledge and expertise of individuals in Salesforce Education Cloud, a platform specifically designed to meet the needs of institutions and organizations in the education sector. Education-Cloud-Consultant exam is intended to test the candidate's knowledge of admissions, student lifecycle management, program management, and academic advising.

QUESTION 90

A customer wants to install the Education Data Architecture (EDA) into their existing Salesforce org.

How should the consultant prepare for implementation?

- * Choose a middleware tool to integrate EDA.
- * Build applicable API customizations.
- * Export all existing Salesforce data.
- * Map Salesforce custom objects to EDA objects.

Explanation

The consultant should map Salesforce custom objects to EDA objects to prepare for installing EDA into an existing Salesforce org. This means identifying which custom objects in the existing org have similar or equivalent functionality as EDA objects, and mapping their fields and relationships accordingly. This will help the consultant determine which custom objects can be replaced by EDA objects, which custom objects need to be integrated with EDA objects, and which custom objects need to be retained as they are. Choosing a middleware tool to integrate EDA, building applicable API customizations, and exporting all existing Salesforce data are not tasks that the consultant should do to prepare for installing EDA. References:

<https://powerofus.force.com/s/article/EDA-Migrate>

https://www.salesforce.org/wp-content/uploads/2019/03/Education_Cloud_Migration_Guide.pdf

QUESTION 91

A university plans to implement Salesforce. The project lead is drafting a communication plan and has asked the consultant to provide examples of communications to send after implementation.

Which two communication examples should a consultant recommend?

Choose 2 answers

- * User contest
- * Post go-live recap
- * Teaser email
- * Project sponsor profile

QUESTION 92

Career Services wants to import internship information from a spreadsheet into Salesforce. Student contact and educational information is populated from the Student Information System (SIS) to Salesforce. The spreadsheet has a list of interns, their student ID numbers, their email addresses, company phone numbers, company names, and start and end dates.

Which external ID should the consultant recommend to match spreadsheet information with the Salesforce Contact record?

- * Email address
- * Student number
- * Company name
- * Company phone

Explanation

The student number is the external ID that the consultant should recommend to match spreadsheet information with the Salesforce Contact record. The external ID is a field that uniquely identifies a record and can be used to match records from different data sources. The student number is a unique identifier for each student that can be used to match the spreadsheet information with the Contact record in Salesforce. The email address, company name, and company phone are not unique identifiers for each student and cannot be used as external IDs. References:

https://help.salesforce.com/s/articleView?id=sf.data_loader_match_record.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.customize_externalid.htm&type=5

QUESTION 93

A consultant needs to migrate international students' contact and address information to a Salesforce Education Data Architecture (EDA) environment with the State and Country Picklist feature enabled.

What should the consultant confirm before migrating the data?

- * Contact Multi-Addresses Enabled is checked.
- * All state and country values are ISO-3166 values.
- * Every contact has a state and country value.

Explanation

The State and Country Picklist feature in Salesforce allows users to select states and countries from predefined, standardized lists, instead of entering them manually into text fields². These picklists are based on ISO-3166 standard values, which are internationally recognized codes for identifying countries and their subdivisions. Therefore, before migrating the data, the consultant should confirm that all state and country values in the source data are ISO-3166 values, otherwise they will not match the picklist values in the target environment.

Contact Multi-Addresses Enabled is a setting in EDA that allows users to store multiple addresses for a contact, such as home, work, or mailing address. This setting does not affect the migration of state and country values, as long as they are ISO-3166 values. Every contact having a state and country value is not a requirement for the migration either, as these fields are not mandatory in EDA.

References:

1: [Configure State and Country Picklists](#); Salesforce³

2: [ISO 3166](#); Wikipedia

3: [Enable Contact Multi-Addresses](#); Salesforce

QUESTION 94

A university uses the Education Data Architecture (EDA) to manage its prospective and current students. The student Contact Mailing Address fields and records are populated in Salesforce through an integration with an external system.

What should the consultant recommend?

- * Disable address-related Trigger Handler records.
- * Disable all EDA and custom Trigger Handler records.
- * Set record-level trigger firing based on the Account record type.
- * Set the Default Account Model to Administrative.

QUESTION 95

What should a consultant recommend to a university that wants a successful Data Governance committee?

- * Create a Center of Excellence queue.
- * Set up a Salesforce Adoption Dashboard.
- * Refer committee members to Trailhead.
- * Use RACI matrix to define member roles.

The consultant should recommend to use a RACI matrix to define member roles for a university that wants a successful Data Governance committee. A RACI matrix is a tool that clarifies the roles and responsibilities of different stakeholders in a project or a process, using four categories: Responsible, Accountable, Consulted, and Informed. A RACI matrix can help the university have a successful Data Governance committee by defining and communicating who is responsible for making decisions, who is accountable for ensuring quality and compliance, who is consulted for providing input or feedback, and who is informed about the outcomes or changes related to data governance. Creating a Center of Excellence queue, setting up a Salesforce Adoption Dashboard, or referring committee members to Trailhead are not recommendations for a university that wants a successful Data Governance committee. Reference:

https://www.salesforce.org/wp-content/uploads/2019/03/Education_Cloud_COE_Guide.pdf

<https://trailhead.salesforce.com/en/content/learn/modules/project-management-basics/project-management-basics-raci>

QUESTION 96

The university Development office wants to present social media ads to constituents who demonstrate low engagement in email campaigns. The department uses Marketing Cloud Corporate Edition for Campaign management.

Which Marketing Cloud product should the consultant recommend?

- * Advertising Studio
- * Social Studio
- * Interaction Studio
- * Email Studio

QUESTION 97

The Alumni Association is interested in using Education Cloud to support its operations. The association track alumni interested board networking activities, and manages fundraising.

Which two Education Cloud considerations should the consultant discuss with the Association?

Choose 2 answers.

- * Configure Relationships to track alumni connections.
- * Use Grants Management to track alumni scholarships.
- * Install Insights Platform to understand alumni data.
- * Leverage a third-party app to support event management.

QUESTION 98

The Undergraduate Advising department plans to implement Student Success Hub and Pathways in a new org.

The system admin wants to use the recommended setup for external users.

Which security setting should the consultant configure?

- * Create an Account sharing rule to provide Read access based on record type.
- * Create a Program Plan sharing rule to provide Read access based on record type.
- * Change the default Program Plan sharing setting to Private.

Explanation

The consultant should configure a security setting to create a Program Plan sharing rule to provide Read access based on record type for the system admin who wants to use the recommended setup for external users when implementing Student Success Hub and Pathways in a new org for the Undergraduate Advising department. A sharing rule is a security setting that allows users to extend sharing access to users in public groups, roles, or territories. A Program Plan sharing rule can help the system admin provide Read access to external users based on record type by granting access to specific Program Plan records that are relevant or appropriate for external users, such as students or advisors. Creating an Account sharing rule to provide Read access based on record type, changing the default Program Plan sharing setting to Private, or creating a custom Permission Set for external users are not security settings that the consultant should configure for the system admin who wants to use the recommended setup for external users when implementing Student Success Hub and Pathways in a new org for the Undergraduate Advising department. References:

https://help.salesforce.com/s/articleView?id=sf.sharing_overview.htm&type=5

<https://powerofus.force.com/s/article/SSHUB-Pathways>

QUESTION 99

Recruitment Staff want to use their university login when accessing Salesforce.

Which identity management feature should the consultant use?

- * Named Credentials
- * Two-factor Authentication
- * Social Sign-On
- * Single Sign-On

Single Sign-On (SSO) is an identity management feature that allows users to log in to Salesforce using their university login credentials. SSO simplifies the login process and reduces the need for multiple passwords. Named Credentials, Two-factor Authentication, and Social Sign-On are not identity management features that allow users to use their university login when accessing Salesforce. Reference:

https://help.salesforce.com/s/articleView?id=sf.identity_sso.htm&type=5

https://trailhead.salesforce.com/en/content/learn/modules/identity_basics/identity_basics_sso

QUESTION 100

A higher education institution has used Salesforce for many years and has Person Accounts enabled. The institution wants to install the Education Data Architecture (EDA) in its existing Salesforce environment.

Which consideration should the consultant discuss with the institution?

- * Person Accounts are unsupported in EDA.
- * A support ticket is required to disable Person Accounts.
- * Person Accounts can only be merged with Administrative Accounts.

Explanation

In Education Cloud, data about individual people, such as students, faculty, alumni, and external contacts, are saved on the Account

object as Person Accounts. However, when it comes to EDA, Person Accounts are not supported because EDA uses a different account model designed to accommodate the complex relationships and affiliations unique to educational institutions. It's important to discuss with the institution that if they want to use EDA, they will need to consider how to handle existing Person Accounts, as they would need to transition to the EDA account model, which does not support Person Accounts directly.

QUESTION 101

The system admin has asked for training so users can learn basic Salesforce functionality at their own pace and track lesson completion. The IT department budget for paid training is very low.

What should the consultant recommend?

- * Power of Us Hub
- * Trailblazer Community
- * Trailhead
- * Salesforce Einstein

Explanation

Trailhead is a resource that the consultant can recommend for training users to learn basic Salesforce functionality at their own pace and track lesson completion. Trailhead is an online learning platform that provides interactive and gamified content on various Salesforce topics, such as products, features, skills, and best practices. Trailhead also allows users to earn badges and points as they complete modules and projects, and track their progress and achievements. Trailhead is free and accessible to anyone who wants to learn Salesforce. Power of Us Hub, Trailblazer Community, and Salesforce Einstein are not resources that provide training on basic Salesforce functionality. References:

<https://trailhead.salesforce.com/en/home>

https://trailhead.salesforce.com/en/content/learn/modules/trailhead_basics

QUESTION 102

The director of advising wants to better understand why students are meeting with their advisors.

Which Advisor Link Feature should the consultant include in a report?

- * Success Plan Type
- * Alert Reason
- * Appointment Topic
- * Case Status

Explanation

Appointment Topic is an Advisor Link feature that the consultant should include in a report to better understand why students are meeting with their advisors. Appointment Topic is a field on the Appointment object that indicates the reason or subject of the meeting. Success Plan Type, Alert Reason, and Case Status are not Advisor Link features that show why students are meeting with their advisors. References:

https://help.salesforce.com/s/articleView?id=sf.eda_appointment_topic.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.eda_advisor_link_reports.htm&type=5

QUESTION 103

A university Advancement office wants to track school historical data for tagged outreach and donation opportunities.

Which Education Data Architecture functionality should the consultant recommend?

- * Education History
- * Program Plan
- * Attribute
- * Relationship

QUESTION 104

A university is implementing a student community and rolling it out to 20,000 students. The IT manager is concerned about the large increase in users accessing the system at any one time.

Which step should the consultant recommend?

- * Use a third-party testing automation tool.
- * Develop a Performance Testing Strategy.
- * Log a case with Salesforce Support to increase limits.

Explanation

The step that the consultant should recommend to the IT manager who is concerned about the large increase in users accessing the student community at any one time is B. Develop a Performance Testing Strategy¹. This is because a performance testing strategy can help the IT manager to plan, execute, and analyze tests that measure the system's performance, scalability, reliability, and availability under various user loads and scenarios. A performance testing strategy can also help the IT manager to identify and resolve any performance issues or bottlenecks before the student community goes live, and to ensure that the system meets the expected service level agreements and user satisfaction².

A: Use a third-party testing automation tool and C. Log a case with Salesforce Support to increase limits are not valid steps for this scenario. Using a third-party testing automation tool may be a part of the performance testing strategy, but it is not a step by itself. The IT manager needs to define the objectives, scope, approach, tools, and metrics of the performance testing strategy before choosing and using a testing automation tool².

Logging a case with Salesforce Support to increase limits may be a possible action that the IT manager can take after conducting the performance testing and analyzing the results, but it is not a step that the consultant should recommend before the testing. The IT manager needs to determine the current and expected system capacity, throughput, response time, and resource utilization before requesting any limit increases from Salesforce Support³.

Focus on Education-Cloud-Consultant All-in-One Exam Guide For Quick Preparation:

<https://www.examlabs.com/Salesforce/Salesforce-Consultant/best-Education-Cloud-Consultant-exam-dumps.html>]